#### Sensitivity analysis of Super-efficiency DEA Models for Iranian banks

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Abstract: Banks as the economy monetary sectors and also due to the speed of the reflection of the policies of these sectors have an effective role for making economic steady growth in the whole society. Due to the variety of services, the assessment of bank units is complicated. The current assessment methods and the evaluation of bank units are empirical methods and since they are not standardized, their results in different banks are not comparable with each other. In addition, these methods do not consider the efficiency of the units and only consider the output of the units. The methodology of the data envelopment analysis (DEA) is a scientific and nonparametric approach for evaluating efficiency or none efficiency of decision making units (DMU) which has many scientific applications in banks, hospitals, power stations, insurance, and also universities. In this paper, variation of input and output of an efficient bank with considering its efficient is verified. In this regard, strong bank efficient banks.

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KEYWORD: Data Envelopment Analysis, Super efficiency, Sensitive Analysis, Bank System.

#### 1- Introduction:

One of the main issues of the economics which is in relation to the economic growth, price stability, and unemployment rate adjustment and obtain a main part of economic scientists attempt is to achieve efficiency and productivity. Achieving efficiency needs to consider optimum resources and factors of production. To consider the development of the world, particularly, and the rapid growth of the production, the revision and improvement of the methods for the optimum scarce resources such as raw materials, skilled labor, and time are the factors for units of enterprises to the whole economy of a country.

Banks as the administrators of economy monetary sectors with providing possible investment and making the capital for trade activities play an important role in the development of the economy of the country. Regarding the rapid reflection of the policies of this unit in the whole economy of the country, the control of its fulfillment can be significant. Without the assessment and improving the methods and avoid destroying the resources in banks, these institutes cannot be successful in fulfillment of their dynamic role in the economic development process. The available banks assessment and evaluation methods are frequently empirical and do not have any scientific background.

In this paper, in section 2, we study a method for the assessment of the banks fulfillment on the basis of DEA that has about two decade's antecedent. Then, in section 3 the sensitivity analysis of efficient units with considering simultaneous variations in inputs and outputs with efficiency are discussed. At the end, in section 4 the mentioned methodology is used with real data of 113 branches of one bank in Tehran-Iran.

### 2- Data Envelopment Analysis

Data Envelopment Analysis (DEA) is a mathematical planning method for evaluating decision making units (DMU). This method has been found by Charnes, Cooper and Rhodes (CCR) in 1978[3]. They developed Farrell nonparametric method that has been designed for evaluating (DMU) with two inputs and one output. They added mathematical planning and removed some limitations which Farrell's method caused. Then, in 1984, Banker, Charnes, and Cooper (BCC)[2] considered very important concept of return to scale and developed the applied domain of DEA. In this way, DEA subject started and during the two last decades developed both in applying and theoretical point of view. Today, the managers use DEA as an effective tool for assessment of DMU revenue. DEA different models with input view and the output oriented model of DMU assess them. This systematic view occurred with the aid of DEA model that they, in turn, are basically the planning problem. Suppose that there are n DMU that  $j^{th}$  unit of s dimensional outputs vector  $y_{ii}$  produce component  $x_{ii}$ from m

dimensional input. The CCR and BCC models with input oriented are as follow, respectively:

The Input Oriented CCR  

$$\begin{aligned} Min \theta - \varepsilon (1s^- + 1s^+) \\ \sum_{j=1}^n x_j \lambda_j + s^- &= x_r \theta \\ \sum_{j=1}^n y_j \lambda_j - s^+ &= y_r \\ \lambda_j &\ge 0, j = 1, 2, \dots, n \\ s^+ &\ge 0, s^- &\ge 0 \end{aligned}$$

The Input Oriented BCC  

$$Min \theta - \varepsilon (1s^- + 1s^+)$$
  
 $\sum_{j=1}^{n} x_j \lambda_j + s^- = x_r \theta$   
 $\sum_{j=1}^{n} y_j \lambda_j - s^+ = y_r$   
 $\lambda_j \ge 0, j = 1, 2, ..., n$   
 $\sum_{j=1}^{n} \lambda_j = 1$ 

 $s^+ \ge 0$  ,  $s^- \ge 0$ 

In the above models,  $\mathcal{E}$  is a very small none Archimedean  $. s^+$  and  $s^-$  are s and m dimensional slack variables corresponding to output and input constraints, respectively.  $\theta$  and  $\lambda_i$  are the other variables.

During the recent years, the issue of sensitivity and stability of data envelopment analysis (DEA) result has been extensively studied. Some studies, Ali and Seiford (1993) and Smith (1997), focus on the sensitivity of DEA results to the variable and model selection. Most of the DEA sensitivity analysis studies focus on the misspecification of efficiency classification of a test decision making unit. However, we shall note that DEA is an external method in the sense that all extreme points are characterized as efficient. If data entry errors occur for various DMUs, the resulting may vary substantially (see, e.g., Sexton et al., 1986). In the current proposal, as in many other DEA sensitivity studies, we say that the calculated frontiers of DEA models are stable if the frontier DMUs that determine the DEA frontier remain on the frontier after the particular data perturbations are made for all DMUs.

By updating the inverse of the basis matrix associated with a specific efficient DMU in a DEA linear programming problem, Charnes **et al.** (1995) study the sensitivity of DEA model to single output change. This is followed by a series of sensitivity analysis articles by Charnes and Neralic (1990)[5] in which sufficient conditions preserving efficiency are determined.

Another type of DEA sensitivity analysis is based on super–efficiency DEA approach in which a test DMU is not included in reference set (Andersen and Petersen, 1993; Seiford and Zhu, 1999[12]). Charnes **et al.** (1992), Rousseau and Semple (1995) and Charnes **et al.** (1996) develop a super-efficiency DEA sensitivity analysis technique for the situation where simultaneous proportional change is assumed in all inputs and outputs for a specific DMU under the consideration. This data variation condition reduced by Zhu (1996), Seiford and Zhu (1998)[10],[11] to a situation where small inputs or outputs variations can be changed. In addition, this necessary condition for preserving the efficiency of the considered DMU was proved

The DEA sensitivity analysis methods are all developed for the situation where data variations are only applied to the test efficient DMU and the data for the remaining DMUs are assumed fixed. Obviously, this assumption may not be realistic, since possible data errors may occur in each DMU. Seiford and Zhu (1998) generalize the technique in Zhu (1996) and Seiford and Zhu (1998) to the worst-case scenario where the efficiency of the test DMU is deteriorating while the efficiencies of the other DMUs are improving. In their method, same maximum percentage data change of a test DMU and the remaining DMUs is assumed and sufficient conditions for preserving an extreme-efficient DMUs efficiency are determined. Note that Thompson et al. (1994) use the SCSC (strong complementary slackness condition) multipliers to analyze the stability of CCR model when the data for all efficient and all inefficient DMU are simultaneously changed in opposite directions and in same percentages. Although the data variation condition is more restrictive in Seiford and Zhu (1998) than that in Thompson et al. (1994), the superefficiency based approach may generate a larger stability than the SCSC method does. Also the SCSC method is dependent upon a particular SCSC solution, among other and, therefore, the resulting analysis may vary.

For the DEA sensitivity analysis based upon the inverse of basis matrix, is referred to Neralic (1994). It is well-known that certain super-efficiency DEA models may be infeasible for some extreme-efficient DMUs. Seiford and Zhu (1999) develop the necessary and sufficient conditions for infeasibility of various super-efficiency DEA models. Although the superefficiency DEA models employed in Charnes et al. (1992) and Charnes et al. (1996) and did not encounter the infeasibility problem, the models used in Seiford and Zhu (1998a). Seiford and Zhu (1998a)[10] discovered the relationship between infeasibility and stability of efficiency classification. That is, infeasibility means that the CCR efficiency of the test DMU remains stable to data changes in the test DMU. Furthermore, Seiford and Zhu (1998b) [11]showed that this relationship is also true and the simultaneous data change case and other DEA models, such as BCC model of Banker et al. (1984) and additive model of Charnes et al. (1985b). This finding is critical since super-efficiency DEA models in Seiford and Zhu (1998b) are frequently infeasible for real-world data sets, indicating efficiency stability with respective to data variations in inputs/outputs associated with infeasibility. As a result, DEA sensitivity analysis can be easily applied if we employ various super-efficiency DEA models. By using

super-efficiency DEA models, the sensitivity analysis of DEA efficiency classification can be easily achieved. Since the approach uses optimal values to various super-efficiency DEA models, our approach provides "what-if" tool to the standard DEA analysis kit. We are able to know what may happen to DMUs efficiency, if data variation occurs in all DMUs as a result of new strategic planning. The new sensitivity analysis technique can well be applied to inefficient DMUs if we are interested in preserving the inefficiency of inefficient DMUs. (see Liang, L., Zha, Y., Cook, W.D. and Zhu, Joe, A. in press).

Suppose that there are n DMU such that  $j^{th}$  unit of s dimensional outputs vector  $y_{ij}$  produce component  $x_{ij}$  from m dimensional input. The CCR and BCC models with input oriented as follows, respectively:

The Input Oriented CCRThe Input Oriented BCC
$$Min \ \theta - \varepsilon (1s^- + 1s^+)$$
 $Min \ \theta - \varepsilon (1s^- + 1s^+)$  $\sum_{j=1}^{n} x_j \lambda_j + s^- = x_r \theta$  $\sum_{j=1}^{n} x_j \lambda_j + s^- = x_r \theta$  $\sum_{j=1}^{n} y_j \lambda_j - s^+ = y_r$  $\sum_{j=1}^{n} y_j \lambda_j - s^+ = y_r$  $\lambda_j \ge 0, j = 1, 2, \dots, n$  $\lambda_j \ge 0, j = 1, 2, \dots, n$  $s^+ \ge 0, s^- \ge 0$  $\sum_{j=1}^{n} \lambda_j = 1$  $s^+ \ge 0, s^- \ge 0$  $\sum_{j=1}^{n} \lambda_j = 1$  $s^+ \ge 0, s^- \ge 0$  $\sum_{j=1}^{n} \lambda_j = 1$ 

Where  $\mathcal{E}$  very small non-Archimedean is number,  $s^+$  and  $s^-$  are s dimensional slack variables corresponding to output and input constraints, respectively,  $\theta$  and  $\lambda$  are the other variables. Suppose I is a set of inputs data that are variable and O is a set of outputs that are also variable. In this case, we have:

1–Input Oriented Case	-	2-Output Oriented C	Case
$\int y_{ro}^{\wedge} = \tau y_{ro}, 0 \le \tau \le 1, \ r \in$	0	$\int x_{xo}^{\wedge} = \delta x_{io},  \delta \ge 1,$	$i \in I$
$\begin{cases} y_{ro}^{\wedge} = y_{ro} & r \notin \end{cases}$	É O	$x_{xo}^{\wedge} = x_{io}$	i∉I
$\int y_{ro}^{\wedge} = y_{ro} - (1 - \tau) y_{ro}, r \in$	0	$\int x_{io}^{\wedge} = x_{io} + (\delta - 1)x_{io},$	$i \in I$
$\left[ y_{ro}^{\wedge} = y_{ro} \right] \qquad r \notin$	∉ O	$x_{io}^{\wedge} = x_{io}$	i∉I
	$DMU_I, J \neq O$		

 $DMU_{o}$ 

1–Input variable Cas	se	2 – Output Variable C	lase
$\begin{cases} y_{rj}^{\wedge} = \frac{y_{rj}}{\tau}, 0 \prec \tau \leq 1, \end{cases}$	$r \in O$	$\int x_{xj}^{\wedge} = \frac{x_{ij}}{\delta}, \ \delta \ge 1,$	$i \in I$
$y_{rj}^{\wedge} = y_{ro}$	$r \notin O$	$x_{xj}^{\wedge} = x_{ij}$	i∉I
$\begin{cases} y_{rj}^{\wedge} = y_{rj} + \frac{1-\tau}{\tau} y_{rj}, r \end{cases}$	$\in O$	$\begin{cases} x_{ij}^{\wedge} = x_{ij} - \frac{(1-\delta)}{\delta} x_{ij}, \end{cases}$	$i \in I$
$y_{rj}^{\wedge} = y_{rj}$	$r \notin O$	$x_{ij}^{\wedge} = x_{ij}$	$i \notin I$
NT C			

Now for these two cases we have:

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**Theorem 1**: If  $1 \le \delta \le \sqrt{\beta^*}$  then the DMU remain efficient, where  $\sqrt{\beta^*}$  is an upper bound of variations of inputs and by the above modified the follow efficiency model is obtained:

$$\beta = MIN \beta$$

$$\sum_{\substack{j=1\\j\neq o}}^{n} x_{ij}\lambda_{j} \leq \beta x_{io}, \quad i \in I$$

$$\sum_{\substack{j=1\\j\neq o}}^{n} x_{ij}\lambda_{j} \leq x_{io}, \quad i \notin I$$

$$\sum_{\substack{j=1\\j\neq o}}^{n} y_{rj}\lambda_{j} \geq y_{ro}, \quad r = 1, 2, \dots, s$$

$$\beta \geq 0, \quad \lambda_{j} \geq 0$$

**Theorem 2:** If  $\sqrt{\alpha^*} \le \tau \le 1$ , then the DMU remain efficient, where  $\sqrt{\alpha^*}$  is a lower bound of variations of outputs, and by the above modified model follow efficiency models obtained as:

$$\alpha^{*} = Max \ \alpha$$

$$\sum_{\substack{j=1\\j\neq o}}^{n} x_{ij}\lambda_{j} \leq x_{io}, \quad i = 1, 2, ..., m$$

$$\sum_{j=1\atopj\neq o}^{n} y_{rj}\lambda_{j} \geq \alpha x_{ro}, \quad r \in O$$

$$\sum_{j=1\atopj\neq o}^{n} y_{rj}\lambda_{j} \geq y_{ro}, \quad r \notin O$$

$$\alpha \geq 0, \quad \lambda_{j} \geq 0$$

Assessment of efficiency and the analysis of sensitive bank system

In this study 113 branches of an Iranian trading bank are considered. In the interior classification of the bank, the branches are consisted in a region in Tehran and, therefore, all the branches are selected from that region and they are compared in trading and economic positions. In the following, the inputs and outputs which have been employed with the help of bank specialists are introduced.

#### **Introducing Inputs**

The following inputs have been achieved on the basis of research and bank specialists (table 3):

- 1- The number of personnel of each unit with considering a particular weight for each of them:
  - 1-1 Personnel with high education
  - 1-2 Personnel with high experience
- 2- Regional position of the considered unit (branch) from the trade and economical view
- 3- Congestion of the branches of the other banks close to the under study unit
- 4- Infrastructure of the considered unit
- 5- Cost of the considered unit:
  - 5-1 Personnel costs
  - 5-2 Administrative costs
  - 5-3 Operational costs

6- The number of computer terminals used in the considered unit

In this study, the selected inputs with considering limited information are as follows:

- 1- Personnel costs
- 2- Number of terminals
- 3- Rate of renting

The Personnel costs are the function of the number of staffs and a combination of branch staffs. For this reason, this input has been used in place of the number of staffs. The number of branch computer terminals is the second input that is used in the same way as received. The cost of renting is another input which is a function of regional trade position and infrastructure of the branch. Particularly, regional trade position has an effect on the rate of renting cost of branch. This input has been used as an indicator for comparing economical position of regions that the branches have been established there. Rent costs are considered up to date. Concerned information to input has been achieved from the related centers in bank and then without any changes has been used.

### **Introducing Outputs**

Considering the main duties of the trade banks, branch outputs are studied in the following 3 sections:

- 1- Outputs concerned to the branch activities in the equipment of sources section
- 2- Outputs concerned to the branch activities in the allocation of sources section Outputs concerned to the branch activities in the services section.

Finally, regarding informational limitations and the bank specialists' point of view, the following outputs are considered (table 6);

1- Sources

- 2- Consumptions
- 3- Services
- 4- Account numbers

#### **Considering Computing results and Conclusion**

In this section the results are discussed. In order to solve linear programming, the GAMS software is used. According to the results, the following branches of banks in the sample obtained efficient (Table4). The branches are numbers 7, 8, 21, 22, 25, 26, 29, 32, 34, 37, 41, 49, 50, 57, 62, 71, 78, 80, 83, 84, 85, 92, 111, 112, and 113. These make assessment standard of efficient frontier for the other branches. Different combinations of efficiency branches provide possibility for the presentation revenue improvement approaches of inefficiency branches. Beside efficiency result of the models with input oriented. the effectiveness references presentation and the concerned computational provide revenue improvement possibility approaches in such a way that it can be reduced of the inefficiency branches so as to approach to frontier. As an example, the branch 1 with 95 percent of efficiency is inefficient and its assessment references are the branches 26, 29, 62 and 85 with corresponding weight .586, .235, .160 and .018, respectively.

# Revenue improvement approaches with input oriented

For considering branches operating situation with the rate of efficiency and their references, the revenue improvement approaches with input oriented are computed and also presented. Table 1 shows the operating situation of the branch of 64. Particularly with allocating the corresponding weights to reference branches, the assessment reference branches show that they correspond with a point on efficient frontier.

Table (1): the revenue of branch number of					
Branch 64	inputs			Outputs	
Efficiency rate %86					
Branch current situation	25000000	12	17675020	2836 6737 253183 19190151	
References weight	8				
37 .361	1000000	6	9580191	1077 5822 1359328 13855106	
84 .639	7000000	11	18276182	3798 11862 6024026 29902424	
Branch desirable situation	8083000	9.1	15136929	2816 9681 4340070 24109342	
Reducing inputs so as to	16917000	2.8	2538091		
Transform the current situation					
To desirable one					

Table (1): the revenue of branch number 64

In fact, the desired situation suggests the best one for the branch. It produces the current outputs with unknown rate. In order to revenue improvement, the branch number 64 reduction rate of inputs is recommended.

We embark to improve the revenue with input oriented and the branches are leads to frontiers reality that has been described by them. The following are the results:

rable (2): summery result				
Inputs	current situation	desired		
Situation				
Branches personality cost	804698493	711433241		
Branches computer terminal	360	291		
Branches rental costs	276936516	40030000		

With this improvement we should obtain the current available outputs with reduction %11.59 in branches personnel costs and %10.16 in branches computer terminal and %30.81 in branches rental structural costs. In table 4 the efficiency is presented with using BCC model. In this table, the efficiency of DMUs and their indicator units are specified. As an example, the DMU number 14 has 70% efficiency and its indicator units are the DMU numbers 32, 34, 62, 83, and 85. Obviously, this says the linear combination of the indicator units where all of them are effective. There are at most 70% inputs of the DMU and number 14 produce at least the same outputs. The coefficient of this linear combination is the same value  $\lambda$  that obtained from solving the model. The coefficient  $\lambda$  for the DMU numbers 32,34,62,83, and 85 are .148, .117, .156, .455, and .123, respectively. As an example, the unit 14 has personnel cost 8864374 Rials (Iranian money unit), whereas the linear combination of the personnel cost of the indicator units of number 14 with cited coefficient is 735200 Rials. It shows that this unit is effective and the money saving in the personnel cost will be 1512373 Rials. In summary, if all inefficient units with the reduction of their inputs get efficiency and the corresponding outputs have no any changes, then the monthly money saving in personnel cost will be 93265252 Rials. That is, there is a possibility that the reduction of about %19 is due to the reduction in personnel cost by reducing the number of personnel. In addition, there are 69 computer terminals out of total number of 360. Also, there is possible reduction in rate rental units, as we said before, the upper bounds  $g_o(\delta - 1)$  and  $g(=\frac{\delta - 1}{\delta})$  for the input variations and  $h_o(=1-\tau)$ ,  $h(=\frac{1-\tau}{\tau})$  for the outputs are obtained, where the upper bounds  $g_o$  and  $g_1$  with considering theorem and the upper bounds  $h_o$  and  $h_1$  by using theorem will be computed. There

are three inputs and four outputs for the 113 bank units. Therefore, there are 20 cases for the only variations and the only output variations and the simultaneous inputs and outputs variation. For example, we consider variations in three inputs and four outputs, simultaneously. Table 5 is an example. It shows:

 $(g_a, g) = (\%31.114,\%32.75), (h_ah) = (\%47.08,\%88.98).$ 

That is, three inputs of the DMU 34 can simultaneously be increased as %23.75. Also four outputs of DMU 34 can be decreased as %47.08 and four outputs of the other units can be increased %88.98; while, unit 34 remained efficient.

 Table (3): trade banks input

DM	U P.C	T.N R.R	DMU P.C	T.N R.R	DMU	P.C T.N R.R	DMU P.C	T.N R.R
1	1048247	4 3500000	29 5059262	3 1000000	57	4833471 3 3000000	85 164887	49 5 1500000
2	11091919	7 1500000	30 6538932	4 4000000	58	5675406 5 6000000	86 543265	5 5000000
3	6006368	7 9000000	31 7743787	4 4500000	59	6845551 4 4000000	87 567737	5 4 1000000
4	4983049	6 10000000	32 4728702	6 6500000	60	4648552 5 9000000	88 604135	5 5 1000000
5	595421	4 3000000	33 5710969	4 3600000	61	8067707 5 3000000	89 135516	43 7 1000000
6	12361292	8 12000000	34 5376670	6 8000000	62	6897099 4 2500000	90 720105	4 8 5000000
7	5667654	3 7000000	35 5853293	4 5000000	63	5104826 4 6000000	91 592068	8 4 500000
8	4576087	4 5000000	36 5413185	4 1000000	64	17675020 12 25000000	92 192139	93 11 3000000
9	8758295	6 1200000	37 9580191	4 8000000	65	4643428 4 8000000	93 532427	0 4 3000000
10	6556536	4 7000000	38 15788314	4 7 4000000	66	7069601 4 8000000	94 107242	88 6 5000000
11	4247944	4 2000000	39 4319690	5 2500000	67	7798662 5 5000000	95 868294	1 6 8000000
12	9186560	5 5000000	40 9169764	7 6000000	68	24765351 11 5000000	96 575422	0 4 3500000
13	14483093	6 3500000	41 4271776	3 5000000	69	7513519 6 8000000	97 745856	3 5 5000000
14	8864374	6 7000000	42 8248442	4 7000000	70	8352050 6 6000000	98 636876	6 4 1000000
15	4509167	5 3500000	43 6898955	5 6000000	71	6631905 3 8000000	99 631338	5 5 7000000
16	5843595	4 45000000	44 6389470	4 2500000	72	5864453 5 5000000	100 41424	05 4 1500000
17	6811667	4 6000000	45 7733840	4 5600000	73	4075674 4 3000000	101 55678	81 4 3000000
18	5166614	5 1800000	46 5178158	5 6000000	74	5587501 5 1500000	102 46351	93 4 3000000
19	5696379	4 2500000	47 8411440	4 5000000	75	8538411 4 6000000	103 45211	43 4 6000000
20	8663787	5 1000000	48 6951224	4 4000000	76	10649418 8 10000000	104 748305	1 5 10000000
21	6187368	4 1500000	49 3350041	3 2000000	77	8548086 4 4000000	105 81446	12 6 7000000
22	4795112	3 5000000	50 1323290	1 8 4500000	78	5483076 3 600000	106 44102	35 4 5000000
23	5856757	5 2000000	51 4456491	4 3000000	79	6968171 5 5000000	107 44220	29 5 4000000
24	4950695	6 3500000	52 6291246	4 1500000	80	2846195 4 1700000	108 85779	74 4 1200000
25	5223122	3 1000000	53 5424185	5 1500000	81	6662196 5 10000000	109 54682	32 4 1000000
26	6491851	4 80000	54 6094183	5 9000000	82	6830834 6 1000000	110 57643	81 5 2000000
27	4611285	4 800000	55 5175868	5 3000000	83	3875326 3 1500000	111 26925	66 3 1500000
28	4736197	4 5000000	56 8487390	5 4000000	84	18276182 1 70000	112 48921	59 3 3000000
							113 18685	51 6 8000000

Table (	(4): I	Branches	efficiency	assessment	with	using	BBC	model
			•/					

DM eff ref wei ref wei ref wei ref wei ref wei	DM eff ref wei ref wei ref wei ref wei ref wei
1 95% 26 .586 29 .235 62 .160 85 .018	58 82% 32 .272 34 .044 62 .151 83 .530 85 .002
2 66% 8 .253 21 .185 26 .128 78 .303 92 .131	59 85% 25 .710 29 .148 34 .130 85 .012
3 67% 32 .463 34 .093 83 .102 111 .343	60 76% 32 .226 34 .046 83 .230 111 .498
4 78% 32 .429 34 .124 85 .000 111 .438 113 .009	61 68% 25 .410 26 .160 34 .055 83 .329 85 .046
5 75% 7 .003 25 .285 71 .073 83 .639	62*100% 62 1.000
6 59% 8 .253 21 .185 26 .128 78 .303 92 .131	63 76% 34 .016 83 .973 85 .000 111 .011
7* 100% 7 1.000	64 86% 37 .361 84 .639
8* 100% 8 1.000	65 87% 32 .065 62 .286 85 .001 85 .012
9 58% 26 .264 29 .222 34 .072 83 .427 85 .015	66 76% 25 .426 29 .543 62 .018 85 .012
10 80% 25 .427 29 .442 34 .055 83 .063 85 .014	67 73% 25 .389 26 .241 29 .197 34 .117 83 .039 85 .017
11 77% 26 .036 32 .011 62 .006 83 .310 85 .002 111 .635	68 77% 26 .326 84 .336 85 .039 92 .300
12 61% 25 .7/8 29 .201 34 .008 85 .013	69 /1% 32 .195 34 .101 62 .381 83 .130
13 97% 21 .291 78 .298 85 .128 92 .282	/0 /3% 32 .120 34 .121 62 .629 83 .130
14 /0% 32 .148 34 .11/ 62 .156 83 .455 85 .125	$/1^{+}100\%$ /1 1.000
15 82% 20 .078 52 .150 54 .098 80 .522 85 .010 111 .502	$72 \ 940/ \ 24 \ 119 \ 92 \ 210 \ 95 \ 002 \ 111 \ 560$
10 85% 52 .011 54 .044 62 .145 85 .754 85 .046	/3 64% 34 .118 63 .319 63 .003 111 .300
17 75% 20 .204 29 .222 54 .072 85 .427 85 .015 18 840/ 26 270 22 102 85 .002 111 526	74 70% 21 .030 20 .344 34 .008 80 .391 111 .200
10 75% 57 342 78 163 83 326 85 001 111 160	75 79% 25 .570 29 .570 54 .058 85 .005 1 76 54% 22 105 34 185 62 427 83 264 85 010
20 71% 25 004 26 101 20 582 34 112 85 121	70 5470 52 .105 54 .185 62 .427 85 .204 85 .019
20 /1/0 25 .094 20 .191 29 .362 34 .112 65 .121	77 80% 25 .529 20 .098 29 .220 02 .551 85 .005
22* 100% 22 1 000	79 79% 32 085 34 076 62 485 83 355
23 75% 21 049 26 347 34 072 80 142 111 390	19 1970 52 .005 54 .070 02 .405 05 .555
24 73% 26 105 32 204 34 011 80 659 111 021	81 75% 32 000 34 158 62 252 83 580 85 009
25*100% 25 1000	82 64% 32 236 34 023 62 089 83 650 85 002
26* 100% 26 1 000	83*100% 83 1 000
27 94% 1 445 26 213 111 324	84*100% 84 1 000
28 90% 32 .171 62 .077 83 .736 85 .001 111 .015	85*100% 85 1.000
29* 100% 29 1.000	86 72% 32 .174 34 .019 62 .687 111 .120
30 76% 25 .550 29 .196 34 .005 83 .241 85 .008	87 84% 21 .021 26 .337 78 .202 83 .131 111 .309
31 88% 25 .641 29 .167 34 .163 85 .024	88 83% 32 .142 34 .172 62 .141 83 .521 85 .025
32* 100% 32 1.000	89 78% 26 .282 34 .032 37 .686
33 83% 26 .091 34 .008 62 .182 83 .715 85 .003	90 70% 32 .649 34 .184 62 .116 83 .051
34* 100% 34 1.000	91 79% 26 .056 29 .281 62 .106 83 .557 85 .001
35 82% 26 .212 29 .146 62 .049 83 .591 85 .002	92*100% 92 1.000
36 88% 8 .112 21 .122 26 .275 78 .134 111 .357	93 97% 32 .154 34 .016 62 .364 83 .646 85 .005
37*100% 37 1.000	94 71% 26 .635 37 .116 62 .231 85 .018
38 99% 26 .507 84 .355 85 .086 92 .053	95 69% 26 .032 34 .190 62 .459 83 .293 85 .025
39 85% 26 .152 32 .131 34 .007 80 .667 111 .043	96 78% 25 .056 26 .100 29 .158 62 .021 83 .662 85 .003
40 66% 26 .342 34 .244 80 .313 85 .098 92 .003	97 85% 32 .039 34 .135 62 .722 83 .101 85 .004
41*100% 41 1.000	98 88% 25 .273 26 .464 34 .008 83 .246 85 .009
42 85% 25 .459 29 .396 34 .095 85 .049	99 68% 29 .062 34 .121 83 .805 85 .011
43 90% 32 .231 34 .101 62 .394 83 .210 85 .065	100 91% 26 .262 32 .048 111 .690
44 91% 25 .686 26 .136 34 .156 85 .210 85 .065	101 /9% 25 .234 29 .0// 34 .046 83 .641 85 .002
45 /6% / .25/ 25 .565 29 .154 85 .024	102 85% 32 .083 62 .159 83 .354 111 .403
46 9/% 32 .180 34 .204 80 .197 85 .106 111 .218 113 .096	103 96% 32 .231 34 .022 62 .075 83 .672
4/ 82% 32 .058 34 .040 83 .883 111 .018	104 / 6% 26 .3/2 34 .0/0 62 .184 83 .361
48 //% 25 ./04 29 .205 54 .027 85 .004	105 81% 52 .182 54 .154 57 .121 02 .505
47 10070 47 1.000 50* 100% 50 1.000	100 0570 52 .090 54 .012 05 .050 111 .202
51 85% 22 080 24 054 82 667 111 200	10/ 07/0 20 .072 32 .430 111 .470
51 0570 52 .000 54 .054 05 .007 111 .200 52 78% 21 .007 26 .085 78 .277 .82 .527 .85 .000	100 9570 25 .511 20.015 54 .040 65 .027
52 7070 21 .004 20 .005 70 .577 05 .524 05 .007 53 820% 21 132 26 315 37 011 80 572	10 76% 21 154 26 254 34 051 80 226 111 215
54 69% 32 102 62 127 83 617 85 002 111 152	110 /070 21 .134 20 .234 34 .031 60 .220 111 .313
55 72% 26 131 32 092 34 058 83 147 111 573	112*100% 112 1 000
56 65% 25 636 29 050 34 047 83 217 85 051	113*100% 113 1 000
57*100% 57 1.000	1.5 1.5575 115 1.000

## Table (5):sensitive analytical results regarding to three inputs and four outputs

LIII,	minpout	Delliput	Delouipui	moutput	
DMU	$DMU_0$	$DMU_J$	$DMU_{0}$	$DMU_J$	
26		infeas	ible		
32	%3.44	%3.32	%14.24	%16.60	
34	%31.14	%23.75	%47.07	%88.98	
37		infeas	ible		
62		infeas	ible		
84	%11.35	%10.19	%12.82	%14.70	
85		Without an	y change		
92	infeasible				

Table (6): Outputs of 113 trade bank

DMU SOU COM S.N A.N	DMU SOU COM S.N A.N	DMU SOU COM S.N A.N	DMU SOU COM S.N A.N
1 8072802 1137288 3553 1027	29 3369191 73004 2572 745	57 1537353 547768 1386 1661	85 1207845 30613605 1816 1377
2 3796848 8802238 1771 1111	30 2810359 441499 1887 1267	58 4507971 551102 2238 762	86 2805270 108529 1718 986
3 4388834 328775 3650 3473	31 3832076 1120866 3576 1112	59 3886103 741356 3249 919	87 1997840 293928 2070 926
4 3275816 723422 2873 1237	32 6183678 1299979 2553 2163	60 2255696 134776 1569 1044	88 4856578 1160545 3306 1292
5 2144232 130902 1497 1043	33 3029892 340393 2068 1003	61 3792390 2779127 2342 1085	89 12465404 906861 4585 2160
6 558342 1669955 4685 2848	34 6742874 428067 12680 1458	62 10235516 178267 2249 983	90 5957086 597212 4102 1370
7 2379602 978280 1569 1666	35 3850715 227202 2173 1001	63 1327064 127459 1976 861	91 2924174 134378 2163 648
8 1847615 369477 1341 762	36 2814899 841857 1363 669	64 19190101 2531283 6737 2836	92 14981686 43515415 4755 1888
9 3866057 1132261 2907 1372	37 13855106 1359328 5822 1071	65 2901544 195778 844 512	93 3972444 448796 1964 1104
10 2629585 737234 2660 881	38 25500395 8219533 5822 1365	66 6149032 566435 1863 1917	94 12923013 1140798 2623 1683
11 1364925 158713 793 707	39 2481749 217056 1542 1055	67 5454577 1139455 3768 1027	95 7802798 1495416 3782 1064
12 3085390 899475 1828 1438	40 6353515 3229342 4745 1215	68 18779101 13973829 6074 2483	96 2756073 241804 1845 1046
13 5944605 20520010 2161 944	41 2404629 326794 1163 739	69 6470746 230553 3220 1296	97 5585589 498031 3278 1285
14 5509590 7677767 2718 452	42 3922389 2641086 2778 2003	70 6470746 230553 3220 1643	98 2279105 500717 3247 895
15 2761161 5721165 2239 1074	43 5363843 4651810 3206 1106	71 2131713 481673 2043 762	99 3460702 648227 3020 922
16 3482386 2739362 2056 933	44 4939518 1038649 3753 903	72 2772727 184187 1606 773	100 2114675 567999 1266 761
17 3137177 578727 1783 841	45 2856027 1947496 1445 894	73 1578610 287373 2211 3557	101 3413493 211528 1932 1083
18 2979151 277762 1681 995	46 3361165 7527834 3632 1013	74 3061077 291655 1981 885	102 2528746 41547 1167 675
19 1642125 257041 1211 666	47 2767980 128683 2138 701	75 3373373 185792 2663 792	103 3476094 205468 2098 813
20 4858125 764296 3475 1557	48 2282079 254094 2253 816	76 6827827 1402650 3147 2063	104 6239642 933676 3445 1271
21 2636044 4588414 1777 706	49 1087799 165857 723 483	77 4633627 293017 2174 1089	105 7836688 300411 3721 1641
22 2449765 318999 1601 918	50 16553107 15447880 8038 1181	78 1647497 241576 1561 659	106 2090219 78817 1424 733
23 2606134 456496 2475 1163	51 3097595 71839 1893 1027	79 5400530 135597 2471 1327	107 3302432 417763 1665 980
24 2832667 230500 1522 1245	52 3026974 485292 1837 1111	80 990122 49881 897 750	108 3244055 1640191 4021 881
25 4144835 53852 896 578	53 2904981 1123450 1949 3473	81 4963290 612598 3394 899	109 2732872 373473 1996 890
26 5707467 7861 4549 1240	54 2801642 356528 1152 1237	82 3643806 537143 2033 1280	110 3361719 1517184 2100 707
27 1931856 156395 1121 680	55 2372087 74417 1761 1043	83 1913860 100350 1550 832	111 582473 21207 270 348
28 3148362 347568 1707 1092	56 3494077 3153101 2076 2848	84 29902424 6024026 11862 3798	112 23672613 232131 792 334
			113 162874 232131 435 42

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